RITA has enhanced the look and design of your municipal income tax billing statement. The following is a brief description of the layout.

## Statement front

Please use this account ID on any payments that you send or when you contact RITA.


Identifies the type of statement - Individual, Net Profit, Employer Withholding or Payment Plan.

3 This area provides detail by tax year about your tax, penalty and interest charges, payments and credits applied if applicable, and balance due.
4. May contain important information about your account, notifications, helpful reminders or news items.
5) Identifies the agreed upon monthly payment plan amount that is due every month, regardless of whether additional payments have been made on the payment plan balance.

6 Identifies payment plan payments that are past due with the associated month's due date.

Recent Activity - Payment Plan includes transactions since your last payment plan bill.

8 The Minimum Amount Due includes any past due payment plan amounts and the payment plan amount due for the current month. Payments received after this date may result in a late notice of payment due and a possible cancellation of the payment plan.

9 Return this remittance coupon with your payment by check.

REGIONAL INCOME TAX AGENCY

> ritaohio.com

## 日ERITA <br> REGIONAL INCOME TAX AGENCY ritaohiocom

How to Pay Your Bill:
You may pay your bill using one of the following payment options:
Online at www.ritaohio.com (some restrictions or fees may apply)
By phone through our Automated Phone Service at 1.800 .860 .7482 (some restrictions or fees may apply)
By mail - checks or money orders made payable to RITA
Call RITA at $1.800,860.7482$ to discuss payment pe eligible to set-up or amend a payment plan. Call RITA at 1.800 .860 .7482 to discuss payment plan options and eligibility. Penalty and interest will apply. Estimated tax is not eligible for a payment plan.
If You Need to Amend Your Estimated Tax
You may amend your estimated tax at any time throughout the year. Some possible reasons for amending your estimated tax are a change in your annual income, a change in residence during the ear or a change in work location. If you need assistance calculating an amended estimated tax, .
o amend your estimated tax, enter the full amount of the new annual estimate in the space marked AMENDED AMOUNT OF ESTMATED TAX on the back of your payment coupon, and return the cupwritaohiocom. Note: A business distributing to multiple municipalities must use the payment coupon and attach FORM 20-EXT allocating the new estimated tax

Penalty and Interest:
Penalty and interest may be imposed and added to your bill for one or more of the following reasons Late Filing
Late Payment, Underpayment or Nonpayment of Tax or Estimated Tax
Note: A fee will be added to your bill for a dishonored check or electronic debit
or Questions about Your Bill:
Contact RITA for assistance or questions about your bill -

(C) Customer Service Information: Monday-Friday 8am - 5pm $\quad$ Individuals: 1.800.860.7482, ext. 5002 For individual payment arrangements: Ext. 5004 Businesses 1800.860.7482, ext. 5003 TDD: 440.526 .5332
(®) Office Hours and Locations: No appointment necessary (o) Brecksville: 10107 Brecksville Rd Brecksville, OH 44141 Monday-Friday 8am - 5pm Cleveland Heights: Cleveland Hts . City Hall 0 Severance Circle leveland Hts., OH 4411 onday-Friday 8:30am - 5 pm Mentor:
Municipal Center - 2nd Floo
500 Civic Center Blvd
Mentor, OH 44060 8:30 am - $1 \mathrm{pm} \& 1: 30 \mathrm{pm}-5 \mathrm{pm}$ Worthington Worthington:
760 Lakeview Plaza Blvd Suite 400 Worthington, OH 43085 Youngstown: 2761 Salt Springs Rd Youngstown, OH 44509 onday-Friday 8am - 5pm

Iclude or have the following information available when contacting RITA:
Account Name
Tax Year/Years in Questio

FIRST NAME
$\square 1$
$-$


